

**HOPE Interagency Council (IAC) Meeting Minutes
May 13, 2020**

Present: Supervisor Horsley, Laura Bent, Matthew Chidester, Teri Chin, Sandy Council, Brian Greenberg, Ray Hodges, Peggy Jensen, Mark Nagales, Ken Cole. Melissa Platte, Mariana Rocha,

Guests: Darnell Cadette, Peter Ehrhorn, Prinsess Futrell, Alicia Garcia, Judith Klein, Anita Rees, Glenn Sylvester, Regina Greissing, Meme Than, Melinda Henning, Lenelle Sullivan, Khalia Parish, Kayla Gupta, Ed Kiryczun, Jacob Stone, Curtis Yancy, Tracy Weatherby, Tracy Choi, Carrie Dallman, Marci Dragun, Kol Chaiken, Jessica Silverberg, Tammie Sweetser, Ana Morales, Brooke Lewellyn, Brian Eggers, Rozeena Jhinnu, Selina Toy Lee

Topic	Discussion
Zoom Overview & Meeting Logistics	<p>In recognition of the CDC’s “social distancing” guidelines which discourage public gatherings, the Governor suspended certain provisions of the Ralph M. Brown Act to allow local legislative bodies to conduct their meetings telephonically or by other electronic means. In San Mateo County, the HOPE IAC meeting will be shifting to an online electronic meeting forum in accordance with the Governor’s Executive Order.</p> <p>A brief overview of using Zoom videoconferencing was given.</p>
Welcome & Introductions	<p>Supervisor Horsley called the meeting to order at 10:02.</p> <p>No public comment.</p>
Approval of Minutes	<p>No vote was conducted. Minutes will be approved at a future meeting.</p>

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<p>Homeless Services During the COVID-19 Pandemic Ken Cole & Jessica Silverberg, (HSA)</p>	<p>Ken Cole, HSA, Agency Director acknowledged the incredible and intense work that all homeless service providers have done in respond to COVID-19.</p> <p>He shared a few items related to our County’s response to COVID:</p> <ul style="list-style-type: none"> - HSA is working in close coordination with EOC and other county departments - Shelters implemented new safety processes and guidelines, including enhanced facility cleaning procedures, education to clients regarding social distancing, screening for COVID symptoms, etc. - Health’s Healthcare for the Homeless program issued guidance for shelter operations during COVID-19 - The Offsite Temporary Shelter Program (OTSP) was created to move high risk adult shelter residents to hotels in order to have a safer place for them to be sheltered and in order to reduce the population at each adult shelter so that social distancing could occur at each shelter. This program was a critical early step to mitigate risks for these vulnerable adults and for all shelter residents. This was implemented quickly to respond to the crisis, and HSA is grateful to the shelter providers who have implemented this program and have gone above and beyond to continue serving their clients who are now being sheltered in different locations via this program. <p>Created additional shelter capacity in temporary modular trailers next to Maple Street Shelter and at Project WeHOPE in space that was available temporarily to be used for shelter</p> <p>Created a new temporary shelter program called Bayfront Station, in partnership with Samaritan House, which provides non-congregate shelter for high risk homeless clients who meet FEMA high risk criteria, via leased hotel rooms. Bayfront Station has a capacity of 83 rooms.</p> <p>Homeless services, including shelter, continue to be accessed via the Core Service Agencies, which provide safety net services and are also the entry point for coordinated entry into homeless services.</p>

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<p>Homeless Services During the COVID-19 Pandemic: Updates from shelter providers</p> <p>Laura Bent (Samaritan House), Jacob Stone (LifeMoves), Alicia Garcia (Project WeHOPE) Melissa Platte (MHA)</p>	<p>Agencies that operate some of the large shelter programs in the community shared with HOPE IAC some updates about how their programs are operating during COVID-19 and how COVID is impacting their clients</p> <p>Laura Bent, Samaritan House Safe Harbor Shelter is a 90-bed shelter very full usually but due to COVID 40 clients have been moved offsite to a hotel (OTSP Program) so Safe Harbor can practice social distancing. Clients still receive case management through virtual meetings.</p> <p>Cleaning, sanitizing, social distancing, and temperature screenings have been implemented in the shelter.</p> <p>Volunteers have been suspended for shelter.</p> <p>Bayfront Station provides non-congregate shelter to people experiencing homelessness who meet high risk criteria.</p> <p>Alicia Garcia, Project WeHOPE Reduced clients in our main shelter, with some shelter clients having moved into the OTSP program, with continuing services from Project WeHOPE.</p> <p>Sanitizing and cleaning done throughout the day and temperature screenings occur.</p> <p>Zoom meetings with staff and clients. Zoom classes are being held for clients.</p> <p>Melissa Platte, MHA MHA's shelter and transitional housing have continued to operate with new cleaning procedures and other protocols.</p> <p>Screenings for all residents and staff.</p> <p>Many classes/services are being held virtually.</p> <p>Jacob Stone, LifeMoves Programs have implemented new safety policies and procedures. Clients and staff screenings are done. Masks worn by all clients and staffs.</p> <p>Many case manager-client meetings are being done virtually, which is working well.</p> <p>In the LifeMoves family shelters have made extra steps to assist the children with school, activity baskets and other items for families.</p> <p>At Maple Street, operations have continued, with about 40 clients having moved into the OTSP program, with continuing services from Maple Street. In addition, mobile trailers have been provided by the County which has allowed Maple Street to serve additional clients on site, while maintaining social distancing.</p>

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<p>Homeless Services During the COVID-19 Pandemic Services for people who are unsheltered</p>	<p>Selina Toy Lee, HSA, introduced programs that serve people experiencing unsheltered homelessness to share information about how they are serving clients doing COVID.</p> <p>Brian Greenberg, LifeMoves LifeMoves Homeless Outreach Team has continued providing services to people who are unsheltered, and have implemented protocols for staff and clients. Many clients have lost employment and LifeMoves is implementing strategies to keep the clients engaged.</p> <p>Anita Reese, Pacifica Resource Center Pacifica Resource Center recently started a new homeless outreach program, which is serving people experiencing homelessness, including people living in motor homes/RVs.</p> <p>Christopher King, San Mateo County Health Street Medicine Team Provide medical care directly to those who are experiencing homelessness. The team includes a Nurse Practitioner, Psychiatrist, and a Medical Assistant, and they provide acute care, mental health care and linkage to alcohol and drug treatment. The team works closely with LifeMoves Homeless Outreach Team. During COVID services are continuing, with some additional enhancements, including handing out masks, sanitizer and conducting health education. Street Medicine is also conducting COVID testing if a person screens as having potential COVID symptoms.</p>
<p>Homeless Services During the COVID-19 Pandemic SMC Strong and Emergency Financial Assistance Peggy Jensen, CMO</p>	<p>Peggy Jensen provided an update about SMC Strong</p> <p>The San Mateo County Strong Fund (SMC Strong) was established by the San Mateo County Board of Supervisors in March 2020 to assist individuals, families, non-profits, and small businesses that have been impacted by COVID-19.</p> <ul style="list-style-type: none"> • SMC Strong -Emergency Financial Assistance for individuals and families (administered by the Core Service Agencies) • SMC Strong- Small Business Grants • SMC Strong- Non-Profit Grants
<p>Homeless Services During the COVID-19 Pandemic Updates from an emergency financial assistance provider: Laura Bent, Samaritan House</p>	<p>Jessica Silverberg, HSA, introduced Laura Bent, from Samaritan House, to speak regarding as a Core Service Agency and as the administrator for the SMC Strong emergency financial assistance program.</p> <p>Laura Bent presented information on the Core Service Agencies' Emergency Financial Assistance Program and how SMC Strong funding is providing additional emergency financial assistance. The 8 Core Service Agencies have received a huge increase in applications for/need for emergency financial assistance.</p>

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<p>Homeless Services During the COVID-19 Pandemic Food resources Tracy Weatherby, Second Harvest Food Bank of Silicone Valley</p>	<p>Peggy Jensen introduced Tracy Weatherby, Second Harvest of Silicon Valley.</p> <p>Tracy Weatherby shared that the need for food has grown significantly and Second Harvest and partners have been able to increase the food being distributed.</p> <p>At the same time, there has been a huge drop in volunteers due to COVID. Second Harvest has had some National Guard resources who have been assisting, and Second Harvest has expanded their warehouse capacity. Food distribution processes have changed including new drive through services.</p>
<p>Questions</p>	<p>Teri Chin asked about the eviction moratorium and voiced her concern of the moratorium ending at the end of May.</p> <p>Board of Supervisors will consider extension of the moratorium at a future meeting.</p> <p>Mark Nagales asked if Safe Harbor had added more capacity.</p> <p>Safe Harbor has not added additional capacity during COVID.</p> <p>Meeting Adjourned at 12:05 pm</p>
<p>Next Meeting</p>	<p>August 12, 2020</p>